

**ANNUAL DEPARTMENTAL REPORT
2008**

LIBRARY DEPARTMENT

| | 2008 | 2007 | 2006 |
|---|------------------|------------------|------------------|
| CIRCULATION | | | |
| PRINT ITEMS: | 841,309 | 827,176 | 833,594 |
| NON-PRINT: | 582,157 | 579,494 | 570,453 |
| Total Circulation | 1,423,466 | 1,406,670 | 1,404,047 |
| ADULT/JUVENILE BREAKDOWN | | | |
| Adult Material | 958,611 | 936,291 | 920,736 |
| Juvenile Material | 464,855 | 470,379 | 483,311 |
| ISL/ILL ACTIVITY | | | |
| ILL Loaned | 2,469 | 1,836 | 1,439 |
| ILL Borrowed | 1,651 | 1,858 | 1,788 |
| ISL LOANED WITHIN LMLS | 55,110 | 49,385 | 42,739 |
| REFERENCE SERVICES | | | |
| Reference Questions Total | 98,585 | 91,051 | 87,704 |
| Using Inhouse Material | 55,117 | 53,020 | 54,263 |
| Using Online Databases | 43,452 | 37,995 | 33,403 |
| E-Reference | 16 | 36 | 38 |
| Information Questions | 63,157 | 51,835 | 49,585 |
| Internet Sign-up /Wireless | 108,683 | 108,003 | 107,593 |
| PATRON REGISTRATION (NOTE: Inactive borrowers purged 2008) | | | |
| New Borrowers | 5,333 | 5,304 | 5,800 |
| Total Resident Borrowers | 36,610 | 41,946 | 38,601 |
| Total Registered Borrowers | 60,902 | 70,640 | 65,074 |
| PROGRAMS | | | |
| Adult | 88 | 92 | 97 |
| Computer Instruction | 109 | 123 | 115 |
| Other Adult | 69 | 107 | 134 |
| Young Adult | 15 | 12 | 27 |
| Juvenile Story Hours | 620 | 579 | 595 |
| Other Juvenile Programs | 155 | 148 | 119 |
| Class Visits | 186 | 213 | 155 |
| Total Programs | 1,242 | 1,274 | 1,242 |
| PROGRAM ATTENDANCE | | | |
| Adult/Attendance | 3,567 | 3,478 | 5,088 |
| Computer Instruction/Attendance | 109 | 123 | 115 |
| Other Adult/Attendance | 380 | 1,328 | 1,630 |
| Young Adult/Attendance | 171 | 135 | 260 |
| Juvenile Story Hours/Attendance | 24,527 | 20,364 | 21,293 |
| Other Juvenile Programs/Att. | 3,893 | 4,199 | 3,829 |
| Class Visits/Attendance | 3,222 | 3,772 | 2,530 |
| Total Program Attendance | 35,869 | 33,399 | 34,745 |
| TURNSTILE | | | |
| Ardmore | 91,223 | 84,280 | 81,835 |
| Bala Cynwyd | 165,208 | 168,712 | 175,368 |
| Belmont Hills | 31,242 | 36,278 | 35,562 |
| Gladwyne | 59,306 | 58,730 | 61,555 |
| Ludington | 352,768 | 352,178 | 374,317 |
| Penn Wynne | 90,993 | 92,118 | 94,618 |
| Total Turnstile Count | 790,740 | 792,296 | 823,255 |
| Key Staff Activity Statistics | | | |
| Books/A.V. Added | 38,547 | 34,470 | 34,560 |
| Books/A.V. Withdrawn | 42,867 | 36,247 | 38,294 |
| Current Collection Size | 438,487 | 442,807 | 444,565 |
| Current Number of Titles | | | |
| Overdue Notices | 5,995 | 6,265 | 7,221 |
| Volunteer Hours | 6,667.88 | 6,083.00 | 5,972.95 |
| PROCESSING CENTER | | | |
| Titles Cataloged | 18,673 | 17,975 | 15,506 |
| Titles deleted from Database | 418 | 1,548 | 6,889 |

| CIRCULATION | 2008 | 2007 | % CHANGE 2007 TO 2008 | 2006 | % CHANGE 2006 TO 2007 | % CHANGE 2006 TO 2008 |
|---------------|------------------|------------------|--------------------------|------------------|--------------------------|--------------------------|
| ARDMORE | 117,686 | 109,066 | 7.90% | 106,159 | 2.74% | 10.86% |
| BALA CYNWYD | 363,180 | 366,651 | -0.95% | 383,430 | -4.38% | -5.28% |
| BELMONT HILLS | 49,220 | 46,889 | 4.97% | 44,951 | 4.31% | 9.50% |
| GLADWYNE | 103,439 | 100,974 | 2.44% | 101,942 | -0.95% | 1.47% |
| LUDINGTON | 641,574 | 633,271 | 1.31% | 617,820 | 2.50% | 3.84% |
| PENN WYNNE | 148,367 | 149,819 | -0.97% | 149,745 | 0.05% | -0.92% |
| TOTALS | 1,423,466 | 1,406,670 | 1.19% | 1,404,047 | 0.19% | 1.38% |